

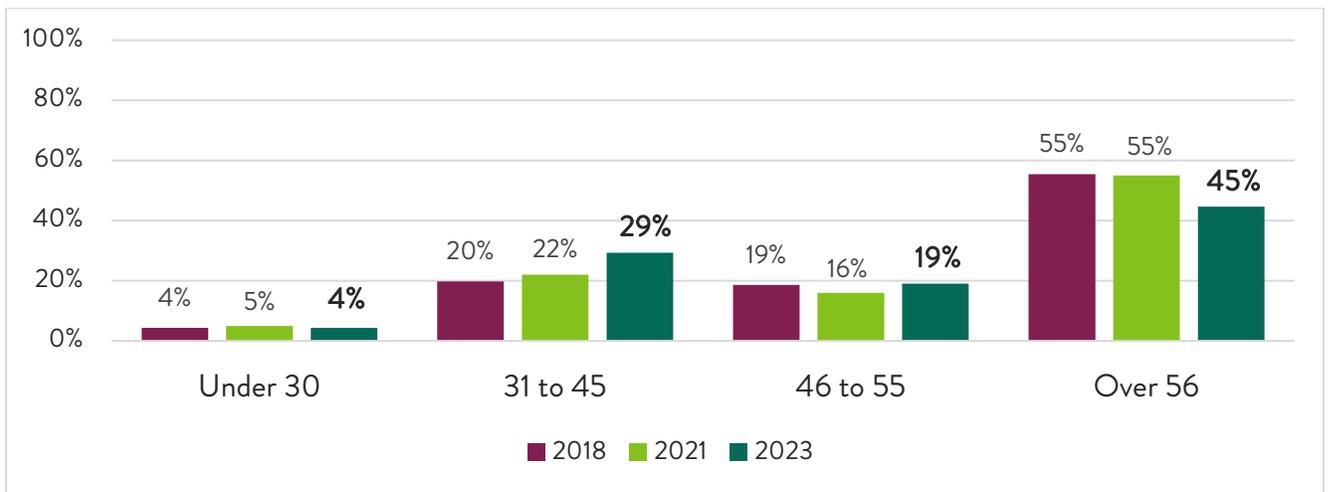
RESPONSE RATE AND DEMOGRAPHICS

The 2023 City of Forest Grove Livability Survey earned a total of 1189 respondents a 58% increase from 2021. The survey was distributed online (website and social media), mailed (QR code in city newsletter and utility bill), and included a community engagement portion (Farmers Market).

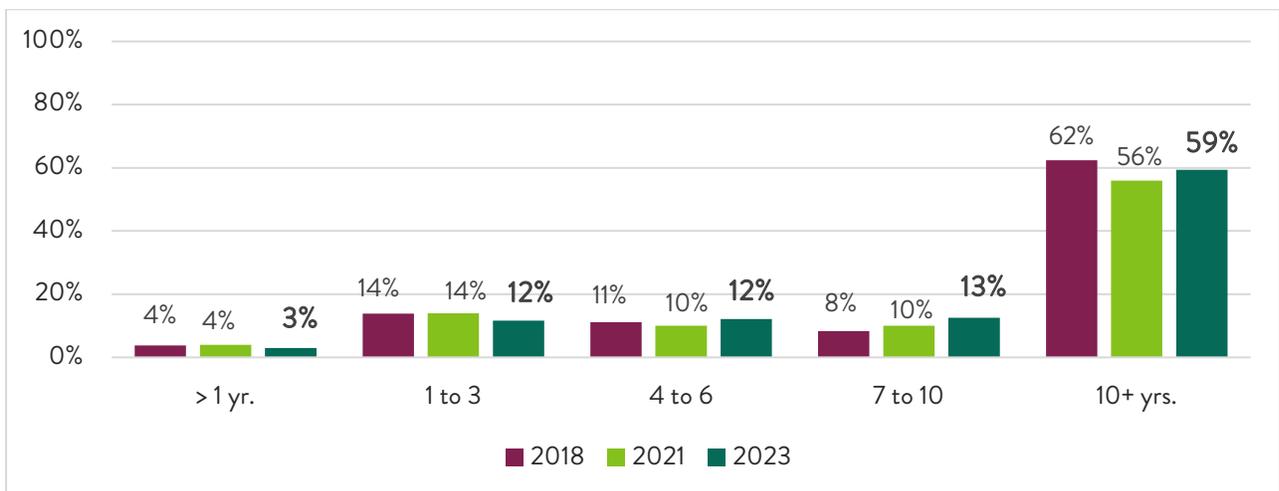
The survey breakdown is as follows:

- 802 online responses
- 376 paper responses
- 7 online Spanish responses
- 4 paper Spanish responses

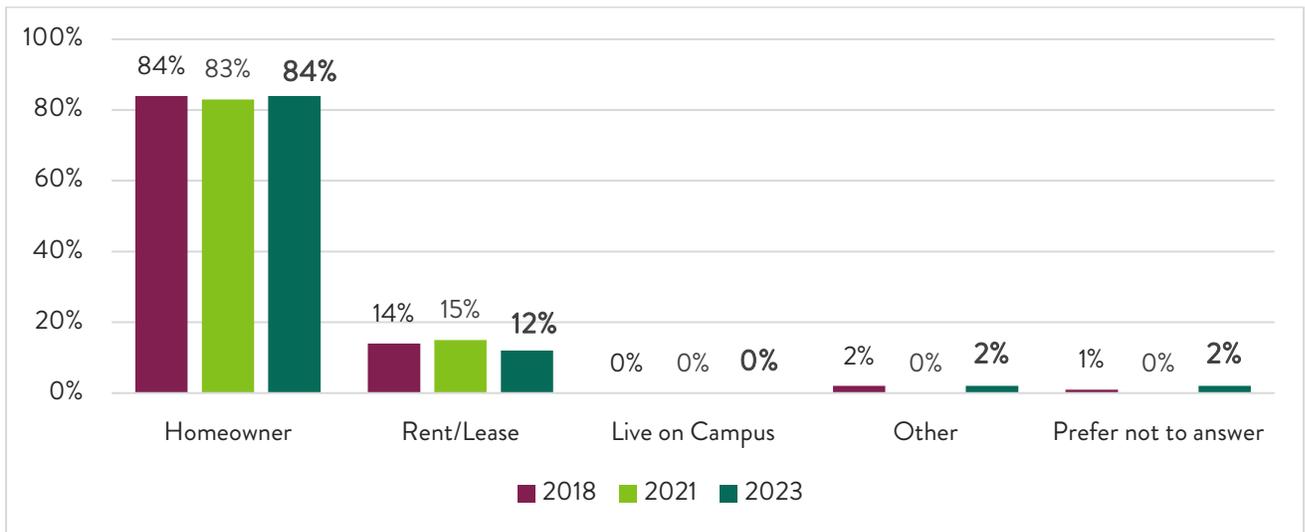
Age



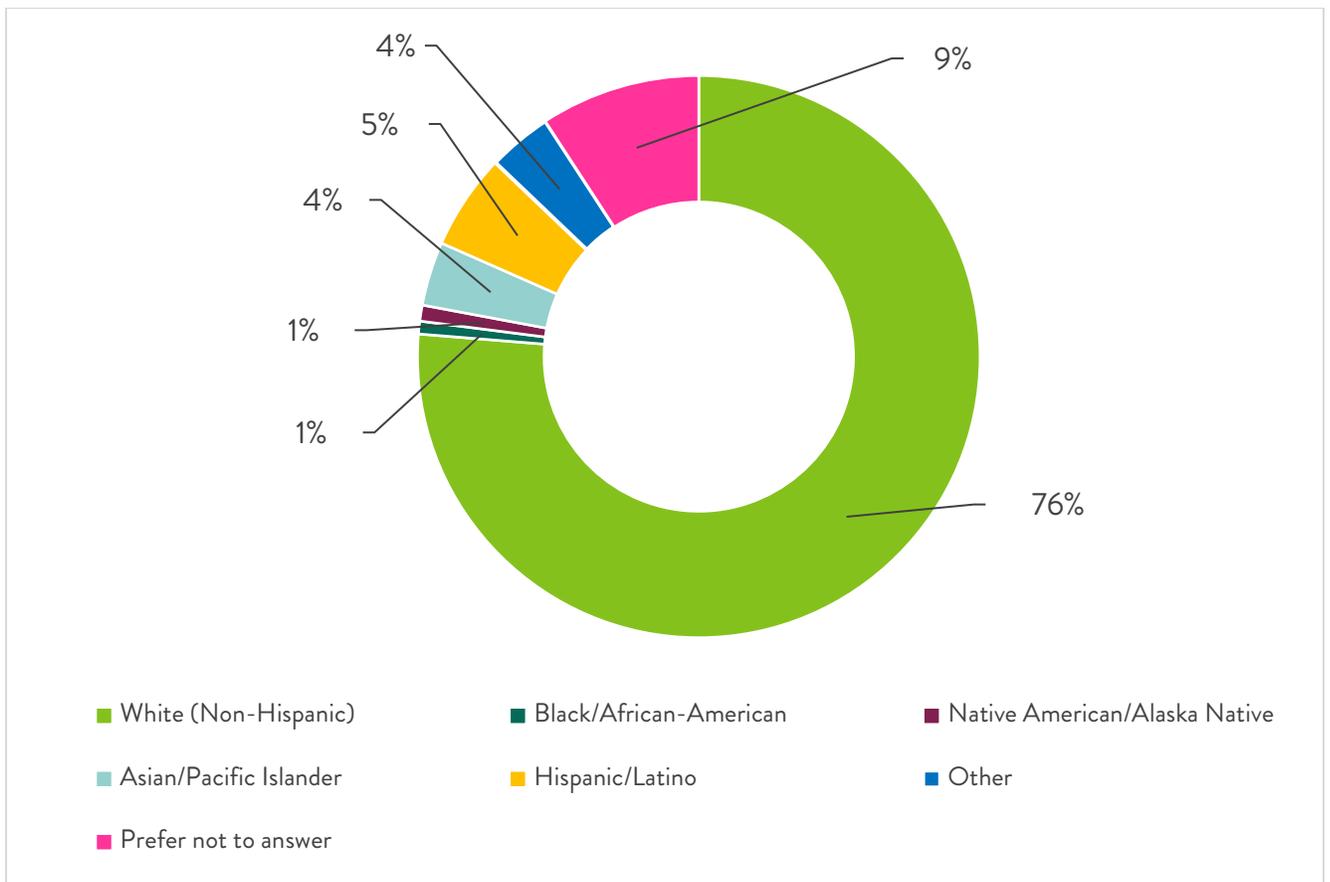
Years of Residency



Place of Residency



Ethnicity



CITY SERVICES RESPONSES

Respondents were asked to rank how well they believe the City is doing in providing a specific service. The ranking scale is from 1 (very poor) to 7 (very well), or N/A on an item. The results indicate the item's average score and are compared to the two previous surveys. The City's overall average is 5.37, higher than the 2018 average. The City's average fell slightly when compared to the 2021 average.

SERVICE/FACILITY ITEM	2018	2021	2023
Street Lighting	5.48	5.69	5.54
Street Cleaning	5.62	5.90	5.68
Street Repair and Surfaces	4.65	4.89	4.73
Bike Lanes	4.92	5.03	4.86
Parks and Trails	5.28	5.39	5.17
Landscaping and Street Tree Trimming	5.13	5.39	5.02
Aquatic Center Programs	5.39	5.29	5.07
Aquatic Center Open Hours	5.12	4.83	4.72
Building or Planning Permits	4.29	4.51	4.37
Business License or Parking Permits	4.41	4.80	4.66
Communication (website, social media, newsletters (print and/or email), newspaper ads, etc.)	5.44	5.42	5.06
Traffic control (signs, pavement markings, signals)	5.33	5.48	5.37
Downtown Parking	4.37	4.89	4.71
Parking Signs and Markings	5.23	5.56	5.39
Parking Enforcement	4.57	4.86	4.79
Enforcement of Codes (junk cars, noise, zoning, nuisance, etc.)	4.03	4.23	4.14
Timeliness of Police response	5.67	5.72	5.60
Quality of Police Response	5.62	5.49	5.58
Crime Prevention Programs	5.01	4.67	4.46
Emergency Medical Response	6.23	6.27	5.99
Fire Response	6.35	6.41	6.30
Fire Prevention Programs	5.83	5.81	5.67
Library Customer Service	5.94	6.01	6.06
Library Open Hours	5.62	5.53	5.92
Library (materials available for checkout)	5.84	5.98	6.07
Utility Billing Customer Service	6.00	6.18	6.02
Municipal Court	5.04	5.43	5.32
Electricity	6.09	6.21	6.16
Drinking Water	5.98	6.15	5.99
Sanitary Sewer	5.99	6.14	6.07
Storm Drainage; localized flooding prevention/follow-up	5.58	5.71	5.66
Leaf Pickup	5.46	5.82	5.65

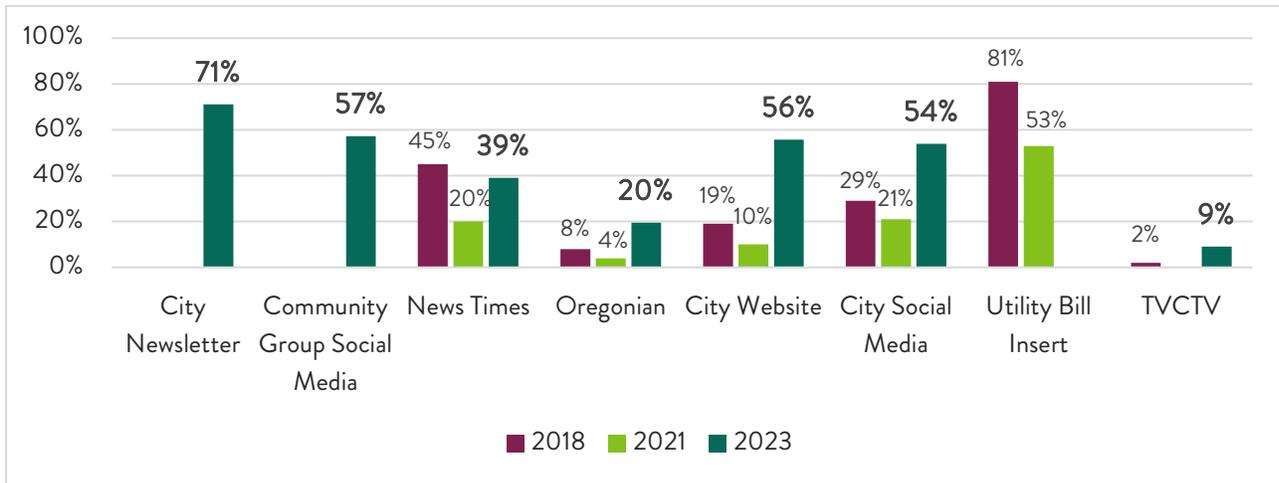
CITY SERVICES- TOP THREE MENTIONS

Community improvements were an overall theme. Residents of Forest Grove written comments mentioned a need for better shopping and restaurants, Recreation Center, and improved recreational activities (trails, bike paths, better open swim/Aquatic Center hours).

SURVEY RESPONSES

Top 3 Information Sources

What are your top three sources of information regarding the City of Forest Grove government? Please rank your choices.



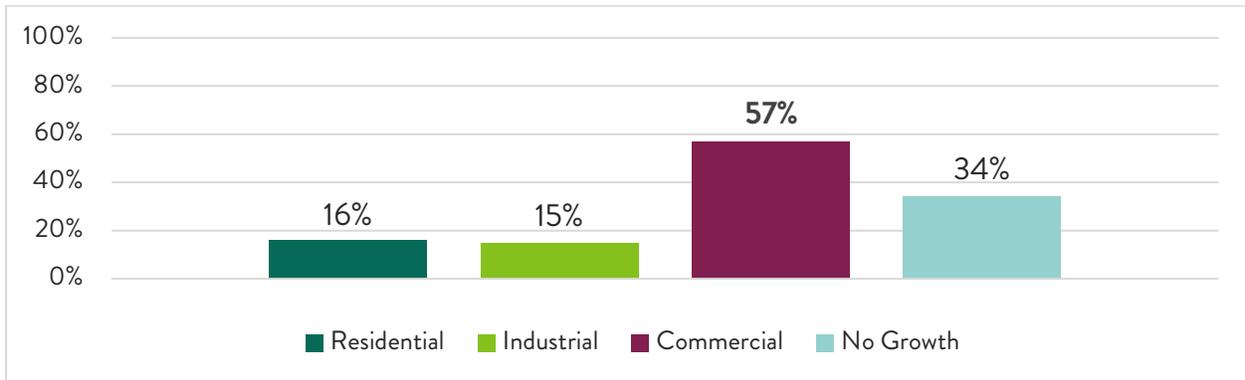
Future Forest Grove

The City is embarking on a 2040 visioning process. what would like to see in Forest Grove? Please rank your choices.



Type of Growth

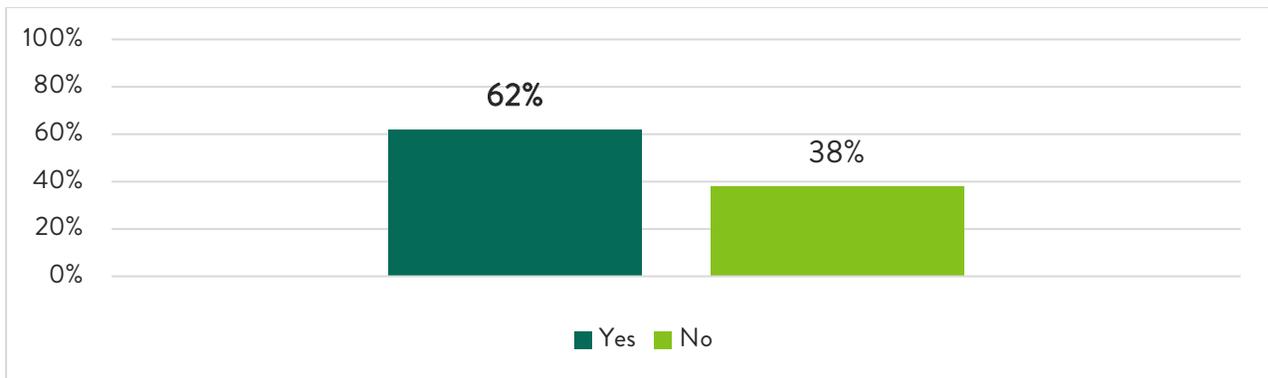
What type of growth do you think would benefit Forest Grove?



City Charter 2-Part Question

A City Charter grants legal authority to a City government. A commission of residents has been appointed to review the City Charter. To help inform this discussion, please answer yes/no to the following questions:

Currently, all City Councilors are elected at large. Would you be in favor of establishing districts to ensure that each area in the city is represented by a City Councilor?



Currently, there are no term limits for the Mayor or City Councilors. Would you be in favor of limiting the number of terms these elected positions can serve?

